



NEWSLETTER



Melton & District Indoor Bowls Club Limited

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Club Survey Special Edition September 2018



Some months ago, a questionnaire was circulated by email to those Members with an e-mail address, and paper copies also made available from the Club's reception desk. The purpose of the questionnaire was to give an opportunity for every Member to have their say about various aspects of the Club together with the chance of putting forward appropriate suggestions.

The Board of Directors, the Bowls Management Committee, Mission 650 and Club Coaches have evaluated the data within the replies received, and built into their 5-year plans the suggestions that appear to be workable.

The suggestions are proving to be both challenging and encouraging for all those teams of people and hopefully over that period of time you will be seeing their introduction wherever practicable.

The Club is very grateful to all those who took the time to complete the questionnaire and appreciates Member input to the future of our great Club.

Currently we have had the biggest fall in Membership for many years but the Club is confident that with Member cooperation we will redress the shortfall and once again be in a position to preserve Membership and rink fees.

The results of the survey as received, are set out on the following pages.

All responses have been evaluated and included in this return. Although Club Membership numbers were requested to prevent duplications, the names of those completing the questionnaire remains anonymous. Any suggestion of returns being identified will therefore only be hearsay or the individual identifying her/him self.

As promised, the information received will be used to refine the Clubs 5-year plans and greatly contribute to the future of our very special Club. The Directors thank you very much for participating in this very important communication exercise.

Membership No:					Male	Female
Various					30	26
Age Group	Under 18	19 – 30	31- 50	51- 65	66-75	Over 76
	nil	nil	nil	11	37	9
Do you play in internal Leagues and/or Competitions?					Yes	No
					44	12
If no, please state why not:						
Not enough time. Beginner/Disabled. Health. New Member.						
Do you play for the Club in Friendlies?					Yes	No
					33	21
If no, please state why not:						
Time. Beginner/Disabled. Health. New Member. Prefers Social Bowling.						
Not good enough. Do not want meals.						
Do you play for the Club in external Leagues/ Competitions?					Yes	No
					8	44
If no, please state why not:						
Cost. Time. Beginner/disabled. No transport. Health. Do not know about them.						
Never been invited. Do not want to travel. New Member.						
Do you know what the role of the Board of Directors is?					Yes	No
					38	16
Do you think that the Board of Directors is doing a good job for the Club?					Yes	No
					36	5
If no, please state why not:						
Poor control of Office staff. Not sure what they do.						
Do you know what the role of the Bowls Management Committee is?					Yes	No
					37	19
Do you think the Bowls Management Committee is doing a good job?					Yes	No
					36	6
If no, please state why not:						
Overlong Meetings. Poor decision making. Not sure what they do. Closed Shop.						

Do you know what the role of the Mission 650 Team is?	Yes 56	No nil
Do you think that the Mission 650 Team is doing a good job for the Club?	Yes 47	No 1
If no, please state why not: Why is Mission 650 a separate entity?		
The Club has qualified bowls coaches – have you used them?	Yes 27	No 27
If no, please say why not: Not aware. After 40 years why? Social only. I am a bowls Coach. Playing too long. Not invited. Coached at previous club. I am a good bowler. Not sure. No need. No list or contact numbers. Do not need. I have own Teacher. Been bowling 15 years. Could teach them.		
What pleases you most about the Club? Friendliness. Office Staff. Cleanliness. Sociability. Facilities. Coaching. Catering. Fees. Captains. Value. Rink booking facility. Leagues/Competitions. Rinks. Summer Use. Well managed. Specialist disability Coaches. Yvonne Coach. Bar Staff. Meeting people.		
What annoys you most about the Club? Elite players unwelcoming. Members who will not play Club friendlies. Club closes for Nationals/Short Mat and Bank Holidays. Lack of respect for social only bowlers. Lack of Club Card facility. Rink 8 disturbances. Poor Heating/Ventilation control. Poor coffee. Bowls Pushers. Small Lockers too small. Difficulty in attracting suitable Directors and BMC Members. Noisy and undisciplined public in bowling areas. Too many winter leagues.		
What one practical thing would you wish for in order to improve the Club? Respect for all Members. Separate Bar from playing area. Introduce a Summer Handicap system. Separate roll up bowlers from serious bowlers. Introduce a promotion/relegation League system to replace existing leagues. A bigger cloakroom area for the restaurant users. Let Novice comps. be open to non-winners of each competition. Move smoke area away from entrance walkway. Better shoes for beginners. Introduce Open Competitions. Club Captains to attend Open Sessions/Galas for scouting new/unknown bowlers. Introduce a structured improvement scheme for all Club activities. Bring in water machines. Better heating/ventilation control. Upgrade Mission 650 to Mission 750. Split up teams that always win. Open on Bank Holidays. Stop elite bowlers taking away rinks from social bowlers.		